

# Consumption per Capita Europe & USA, 2004





# **Market Background**

#### **Macroeconomics:**

Inhabitants: 143 Mio. (2005)

Enormous geographical size of the market (West-East: > 8500km)

Comparatively low per capita expenditure on tissue products:

Russia: US \$9 Western Europe: US \$50 \*)

#### Tissue market:

Toilet tissue demand: 160 000 tons (2005)

Growth of Western European tissue market: 3 % p.a.\*\*)

Growth of Eastern European tissue market: > 7 % p.a.\*\*)

Market value disposable paper products: US \$ 924.8 million\*\*\*)

## Shop formats and buying behaviour different from Western Europe

Trade environment: fragmented in provinces, more consolidated in metropolitan areas Toilet paper traditionally bought as single, paperwrapped rolls, predominantely 1-ply

### **Emerging trends:**

Russians are becoming more quality oriented. Image becomes important in the decision-making Russians (who are not affluent) prefer spending to saving Toilet paper on the way to be regarded as an "essential item"

Rapid growth and demand for higher-quality products: especially in the 2 largest cities Moskow and St. Petersburg due to rise in disposable income of middle class

<sup>\*)</sup> Source: Euromonitor.com \*\*) Source: EU Consulting (Pulp and Paper 1999), European Commission SG (2001) D/ 289999 \*\*\*) Euromonitor International, Aug 2003





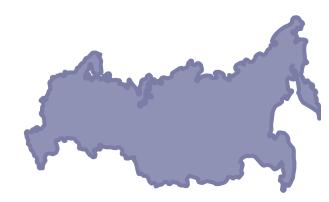


## Market issues and Zewa's success factors

## Key market issue:

### Grow per capita expense in toilet tissue

Encourage people to trade up for 1-ply toilet tissue and upgrade to 2-ply toilet tissue products



#### Zewa's success factors:

### Build brand awareness and focusing on quality products

- Be fast to be first in the mindset of the consumer
- Create awareness for the category (high quality toilet paper)

#### Grow with modern trade

Product availability highly important

#### Be close to the market

- From consumer point of view: through continous market research
- From production point of view: Local production allows quick reaction to consumer needs





## **Zewa in Russia – The success:**

### Zewa strong market leader

Clear No. 1 in market share, top-of-mind-awareness and spontaneous awareness Zewa was the first to advertise on Russian-TV

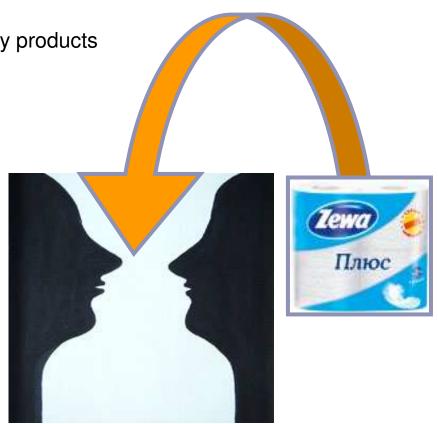
#### **Creation of market standards**

Convert sales from 1-ply to 2-ply and even 3-ply products **2003:** 1-ply 83%, 2-ply 17%

**2005:** 1-ply 72%, 2-ply 28%

### Change of buying behaviour:

High distribution rate in modern shop formats





# The Success in figures and future potential:

